



Expect IT to Happen®

## International Healthcare Firm Needs Top Level Networking and Security Expertise Through Data Center Move

**“Using Trigon helped us leverage our expertise with their expertise to gain some improved network capabilities.”**

*-Jonathan Barr, Director of IT - Americas Region International SOS*

### The Challenge

International SOS had a high priority data center move that had to run smoothly. While the Director of IT had a solid plan, he required some very high level IT architectural experience to anticipate and mitigate potential problems with their ISPs, routers, firewalls and switches located across the globe. In addition, International SOS required some high level technical hands to help with the actual implementation and configurations.

The Director of IT was looking for a provider that was experienced with data center moves that impact global organizations such as International SOS

### The Solution

After reviewing RFP, and conducting interviews, Trigon Technology was the hands-down solution.

**“They added value during the interview process. We wanted real insight. Trigon had the most knowledge on the topic and they had a clear understanding of what we were trying to do. They pointed out potential situations that could cause us some flaws - and they helped us through it.”**

### The Benefits

Whether your issue happens to be a data center move, networking problem or a security issue, Trigon can help you out on all fronts. Whether you are a small company with 25 users or a global one as in this case, Trigon Technology has the experts that will walk you through the projects critical to your organization.

**“They are responsive and really do care about the needs of the client. They added value during the business development process.”**

*-Jonathan Barr, Director of IT - Americas Region International SOS*

## CLIENT SPOTLIGHT



**CLIENT:**  
International SOS

**WEBSITE:**  
[www.internationalsos.com](http://www.internationalsos.com)

**CUSTOMER SIZE:**  
6000 employees

**LOCATION:**  
Philadelphia, PA

**INDUSTRY:**  
Healthcare

**CLIENT PROFILE:**  
International SOS is the world's leading provider of medical assistance, international healthcare, security services and outsourced customer care. International SOS helps organizations manage the health and safety risks facing their travelers, global workforce and customers.

**IT SOLUTIONS IMPLEMENTED:**

- Infrastructure Solutions
- Networking Solutions
- Data Center Move